

Bring the
focus back to
providing care



 **Workspace365**

Everything Simplified.



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Insights



Focus on patient care

Healthcare workers need technology that streamlines tasks, allowing them to prioritise patient care over administrative tasks.



Challenges in healthcare

The sector faces issues like an ageing population, staff shortages, and the complexity of digitisation, all of which hinder quality care delivery.



Technology as a Solution

Technology offers solutions to improve care quality, reduce costs, and increase patient engagement through remote monitoring and collaboration tools.



Patient involvement

Digital tools empower patients to be more informed and involved in their care, enhancing the patient-provider relationship.



Workspace 365 benefits

Workspace 365 provides a unified platform that simplifies workflows, improves collaboration, and integrates with multiple healthcare applications, allowing healthcare professionals to focus on patient needs.

Bring the focus back to providing care

Caring for the elderly and disabled is one of the most important and noble professions in our society. With the right technology, healthcare professionals can provide services more efficiently and more effectively. But this isn't always the case. Unwieldy IT systems force healthcare workers to spend more time on organising medical records and administrative files, managing appointments, facilitating communication, and other routine tasks, instead of focusing on caring for their patients.

With a digital workplace that isn't optimised to their needs, healthcare workers struggle not only with their day-to-day tasks, but they struggle with a range of other issues. Such as poor user interface and experience, lack of systems integration, limited functionality, performance issues (slow, crashes, suffering from downtime), and inadequate security measures all add unnecessary strain and pressure.

One of our goals is to assist healthcare workers by providing them with a dynamic, powerful, fully adaptive digital workplace.

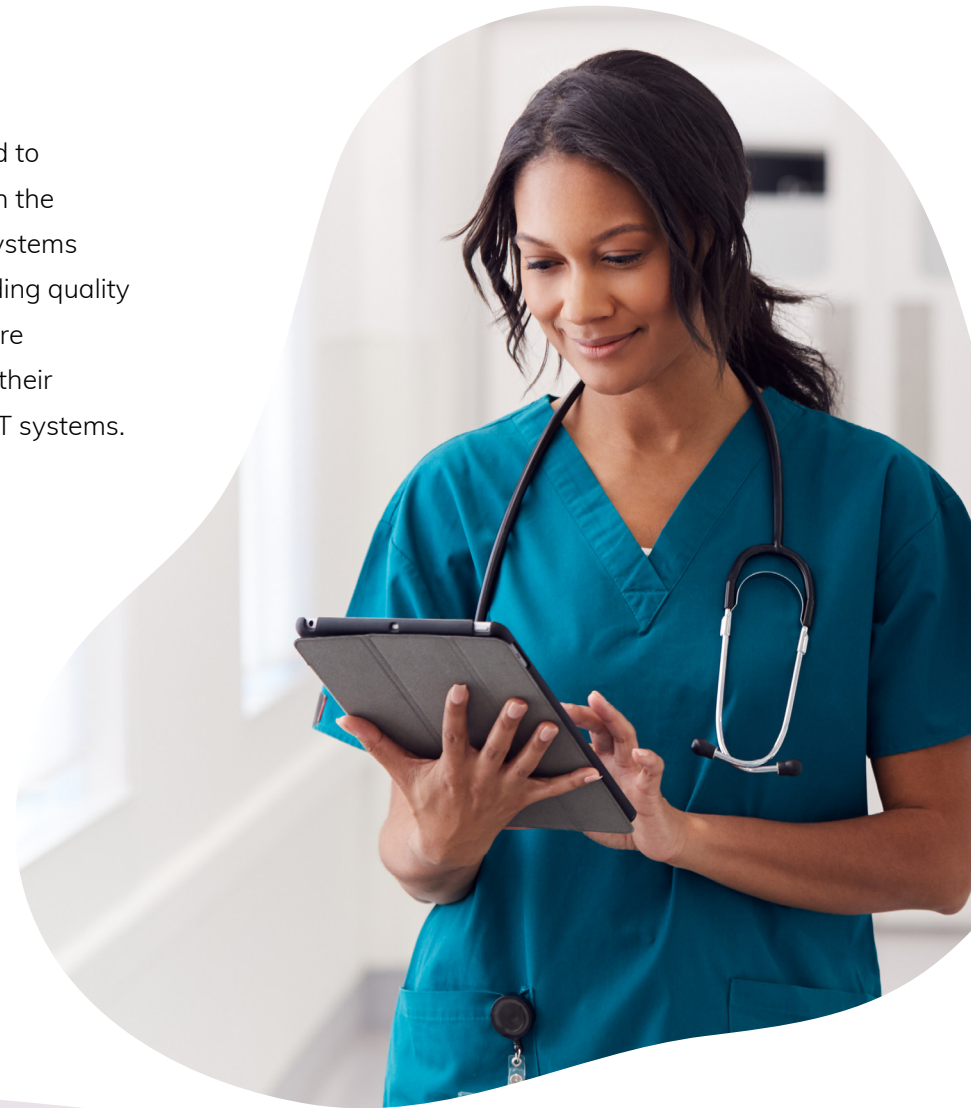
Our adaptive digital workplace makes communication and collaboration easier. Workflows can be streamlined, and the digital workplace can be personalised to each individual role. It doesn't matter if healthcare workers are working in the hospital, or at the patients' home. With our mobile friendly interface they can work flexibly and efficiently from anywhere.



Studies have shown that **technology is enabling healthcare workers to manage data more effectively**. Research has also proven that **integrating all digital healthcare tools into one platform increases the efficiency of communication** and raises standards of care. Yet, there are still many issues related to digitisation in healthcare.

If your facility isn't keeping pace with the rapid rate of digitisation, it's going to fall behind. Attracting and retaining staff will be harder. Providing high standards of care that patients expect will become increasingly more difficult.

At Workspace 365, we are dedicated to empowering healthcare workers with the customised solutions they need. IT systems should never get in the way of providing quality care. With Workspace 365, healthcare organisations can keep the focus on their patients and not on managing their IT systems.



The current challenges in the healthcare sector

Working in healthcare can be an incredibly rewarding and enriching experience. Healthcare workers can make a real difference in the lives of patients and their families. However, the modern healthcare sector is struggling with several unique challenges.

Increased demand for healthcare services

Communities across the globe are having to deal with complex issues caused by our rapidly ageing population. The number of people requiring specialised care is dramatically increasing. Healthcare professionals are now having to provide a range of multidisciplinary approaches and home care options. Meeting the health needs of patients is becoming more difficult than ever.

There is a shortage of healthcare workers

A drastic shortage of healthcare workers is further exacerbating the situation in healthcare. Finding experienced, skilled, and qualified staff is a major concern for many elderly care and disability care facilities. The growing number of patients combined with chronic understaffing is causing high workloads and contributing to staff burnout. Despite their best intentions, many healthcare professionals cannot provide their patients with the high standards of care they require. Staff morale

and employee engagement levels are plummeting. A lack of adequate infrastructure and not enough funding is making it harder to attract professionals to the healthcare sector. Ineffective digital tools don't help the situation. But digitising healthcare operations isn't a straightforward process.

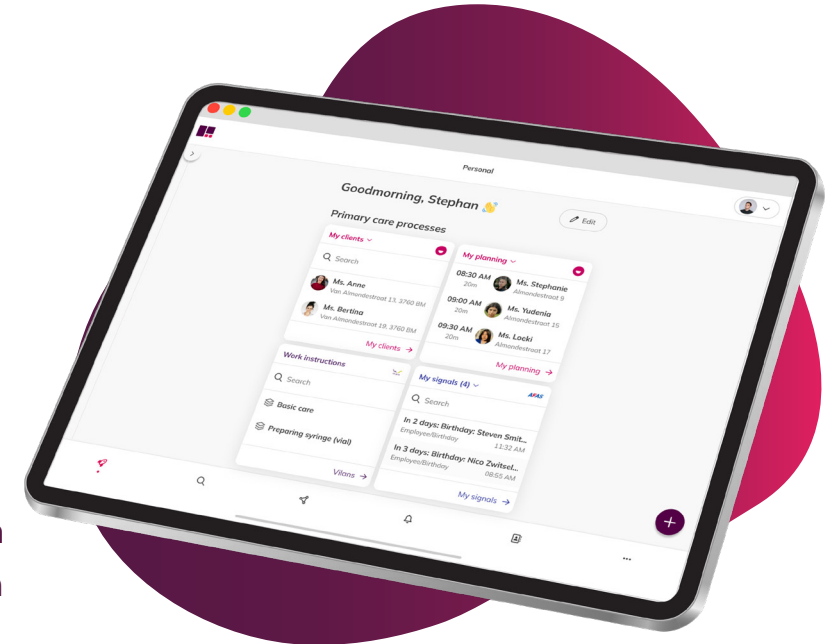
The process of digital transformation is complex

The digital transformation in healthcare is a complex process. Successfully digitising a healthcare workplace involves navigating technological integration, organisational change management, and regulatory compliance to enhance patient care and streamline workflows.

Digitisation requires the integration of new technologies such as eHealth, demotics, and healthcare robots. Care at home services are becoming increasingly important. Healthcare teams must become familiar with video-calling, communication apps and medical devices for personal use. However, this technology can result in patients receiving reduced rates of personalised care and diminished human contact.



How tech can help solve the crisis in healthcare



All these issues are causing healthcare costs to rise and reducing the overall quality of care. HR teams, IT experts and ICT managers must work together with care workers to find ways to control the rising cost of health care without compromising its quality and accessibility. The solution lies in better utilising existing technologies.

Digitisation should not create additional challenges. Instead, technology should offer solutions. By embracing digitisation, healthcare professionals can access the necessary tools to deliver improved and more personalised care to their patients.

To achieve successful digital transformation, HR and IT teams must establish a well-defined vision and strategy. In the healthcare industry, the primary focus of digitisation should be centred around enhancing the quality of care,

promoting personalised treatment, and fostering increased engagement with customers.

Digital tools can provide workers with several ways to proactively improve the health of their patients. Remote tools can help patients stay engaged with caregivers and become more independent.

Intranets allow healthcare professionals to collaborate with colleagues anywhere on the planet so more accurate diagnoses and more

effective treatment plans can be developed. Patient information can be kept secure, even when being shared among team members. Ultimately, costs can be lowered, and standards of care raised. The best outcome for both providers and patients alike. Our digital workplace can achieve these outcomes. We can provide a platform that combines everything healthcare professionals need in one place.

Patients can be more involved in their care

Technology doesn't have to be dehumanising. Digital tools can open new ways for caregivers and clients to connect. Patients can become more informed about their care and more involved in decision-making.

Video consultations, remote monitoring devices, and mobile health apps can be used for consultations and monitoring. Patients can develop effective self-management techniques that help to boost confidence and ensure ongoing independence. The relationship between healthcare providers and patients can be strengthened even when direct contact is diminished.

Healthcare workers can more easily access critical information

In healthcare, being able to access the right information at the right time can drastically improve someone's quality of life or even help to save their life. A digital workplace can provide healthcare professionals with instant access to digitised patient records. Access to detailed patient information results in the provision of optimum care and minimises the likelihood of any errors occurring.

Communication between healthcare professionals can be improved

Collaboration between different healthcare providers and organisations is crucial to ensure efficient care. This is especially true in a time of increasing specialisation and complexity. A digital workplace enables healthcare workers to share information securely and easily throughout an entire organisation. Consultations between medical specialists can be arranged regardless of where they are physically located. Accurate diagnoses can be reached sooner, and more effective treatment plans can be devised.



The digital workplace keeps sensitive information secure

Patient information is highly sensitive. To ensure the privacy of their clients and comply with legislation and regulations, healthcare organisations must ensure that all records are kept secure. A digital workplace allows colleagues to store, access, and share patient information via secure portals with strict security controls.

Overall healthcare costs can be reduced

Customised, optimised and streamlined digital tools make it easier and cheaper for healthcare professionals to provide care.

Implementing a secure, modern and streamlined digital workplace eliminates administrative inefficiencies and reduces waste. Digitising records removes the reliance on burdensome paperwork and avoids duplication of efforts. Information can be accessed and shared instantly, saving time and allowing for the provision of high levels of care.

Better communication between professionals and between healthcare workers and patients allows for more personalised and effective treatments. Artificial intelligence, machine learning, wearable devices and remote technologies ensure compliance with treatment regimens and enable care to be provided at any time.

Workspace 365 can cut the costs involved in operating a healthcare facility by:



Consolidating access

Users get a single point of access to all necessary applications, documents, and tools. Which reduces the need for multiple software licenses and subscriptions, saving on licensing costs.



Enabling efficient workflow management

Workflows can be streamlined by integrating various healthcare applications and systems into a unified platform. Greatly reducing the time and resources required for manual data entry and information retrieval.



Improving collaboration

Our platform facilitates collaboration among healthcare teams through features such as shared calendars, document sharing, and real-time communication tools. Reducing the need for expensive face-to-face meetings and travel expenses.

Healthcare workers can stay focused on what matters

Perhaps the biggest advantage of an effective digital workplace in healthcare is that it gives professionals the freedom to concentrate fully on their patients.

Healthcare workers no longer have to struggle with administrative tasks, or waste time searching for contacts. They can have everything they need, right where they need it, exactly when they need it. From patient data and analytics to internal contact lists to client billing information. Everything a healthcare professional requires can be accessed via secure internal portals. No wasted time or frustrated efforts.



Technology takes the focus away from time-consuming routines and places it back on focusing on patient care.



How Workspace 365 helps to simplify work for healthcare workers

Encouraging innovation within the healthcare sector and successfully scaling up promising tech initiatives can make care better, cheaper, and more patient-centric.

We can help you to fully transition to the cloud and combine your legacy systems with the latest IT solutions. With Workspace 365, you can:

- Access all tools via one single login
- Securely access relevant applications and patient information
- Gain valuable insights from electronic data processing (EPD) systems
- Personalise workspaces for different roles and preferences
- Work from anywhere with a mobile-friendly interface
- Integrate common healthcare sector tools like Nedap ONS, Vilans KICK and Zenya DOC
- Quickly access and search protocols and client data

We can simplify your digital environment and give your employees the power to achieve their ultimate work focus. All your tools can be integrated into one interface, giving your teams a simpler, highly effective, and truly unified digital experience.



Everything Simplified.

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