

2025



ClearBoxCONSULTING



WORKSPACE 365

V4.0

INTRANET AND EMPLOYEE EXPERIENCE PLATFORMS

Reviews of the best products on the market

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V4.0 issued January 2025

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ABOUT THIS EXTRACT

You may have been sent this document by a software vendor, downloaded it from their website, or come across it via another route. Here's some background.

ClearBox's Intranet and EX Platforms report

This is an extract from a much larger report, which includes reviews of the best intranets, employee experience (EX) platforms, apps, and internal communication solutions on the market. This extract is one product review – the remaining reviews and dozens of pages of introduction have been removed for ease of distribution by vendors.

Vendor neutral assessment

ClearBox Consulting Ltd is a UK-based company that helps organisations of all shapes and sizes with their digital workplace needs, from strategy through to content life cycle. Importantly, ClearBox is entirely vendor neutral – this means any critiques in the reviews and client recommendations are based on significant experience and we don't have a product of our own to promote or get commission for any recommendations..

ClearBox has been helping organisations for 17 years and has been reviewing this market for 10 years. We produce the most in-depth reviews of any analyst firm, and we're also a hands-on consultancy helping clients directly.

Download the [full report](#) for free - it's over 800 pages!




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Workspace365




**FULLY
STANDALONE**



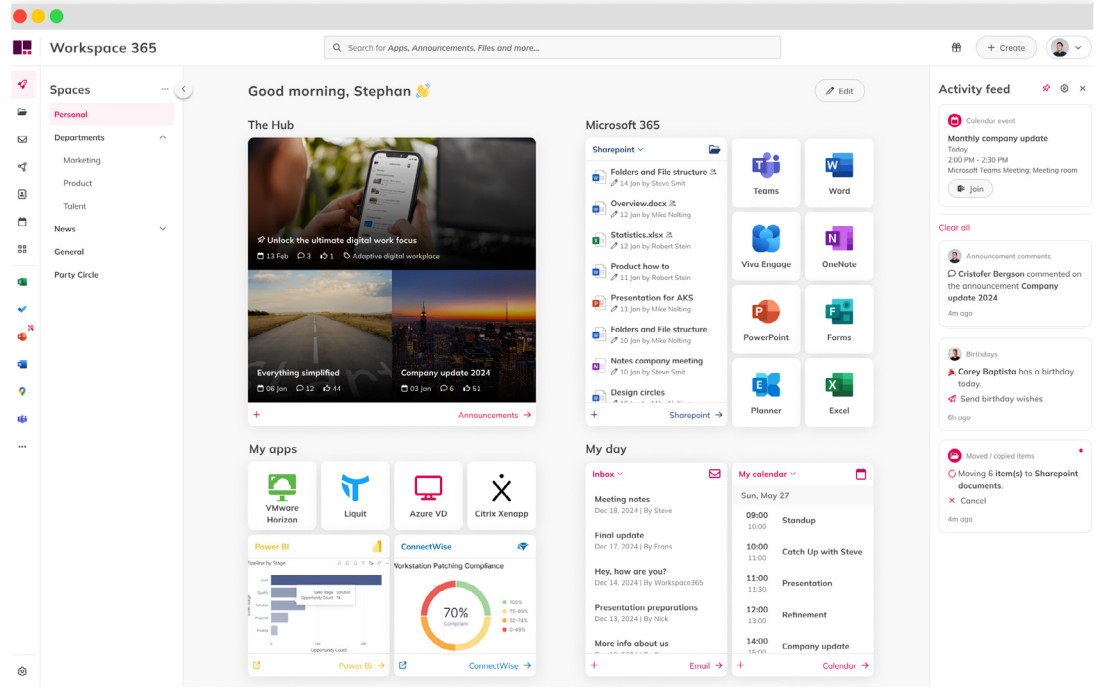
**REQUIRES
SHAREPOINT**



**FRONTLINE
FOCUS**



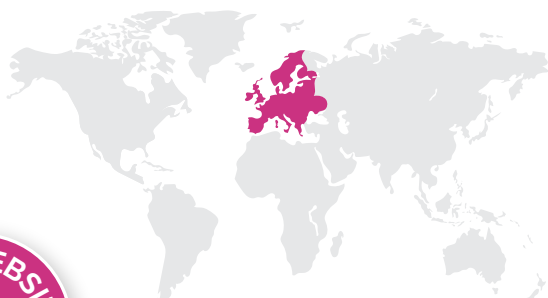
OTHER



Typical deployment:

Less than 1,000

Company locations:



The product in a nutshell

Workspace 365 provides a simple dashboard experience that brings together information from across the digital workplace.





CLEARBOX VIEW

Workspace 365 was launched in 2010 by a Netherlands-based vendor. At its core is a focus on simplification, aiming to reduce the task-switching cost of employees moving between different applications by integrating common services. The interface is clean and there is a good range of functionality that's easy to use.

Navigation is provided via a persistent left bar with icons for each intranet area, including 'Spaces', 'The Hub', 'Documents', 'email' and 'Calendar'. Clicking on an icon opens another navigation pane displaying the structure within each area. For example, opening The Hub reveals 'Announcements' for news, 'Events' and a 'Knowledge Base' with another level of navigation underneath each of those three. These icons and the overall navigation aren't configurable, so the structure is less flexible than other products we've seen. There is a degree of crossover between Spaces, The Hub and Documents that we think could be confusing, too.

'Spaces' provide dashboard style pages which are useful for collating resources, such as those used by departments like Sales. Spaces pages are built by using tiles to create organised layouts; tiles present information held within Workspace 365 or from integrations with many systems. For example, we like the simple tile that shows people's upcoming birthdays within a team, while a PowerBI tile pulls through dynamic dashboards. Tile integrations are largely 'read-only' or provide single sign-on access to systems, with a helpful 'outage' setting to pause links where the source system is closed for maintenance. Spaces and individual tiles can be restricted to specific audiences and, with the ability to include guest users, Spaces can provide onboarding portals.

In The Hub, 'Announcements' can be created very quickly using pre-configured templates, or the publisher may set up a grid with associated 'elements' (text, image, video embed etc.). Audiences are built by adding individuals to 'categories', which are then applied to the Announcement. Currently there's no approval workflow or ghost authoring functionality. There is an API available to push content onto digital screens and an integration to

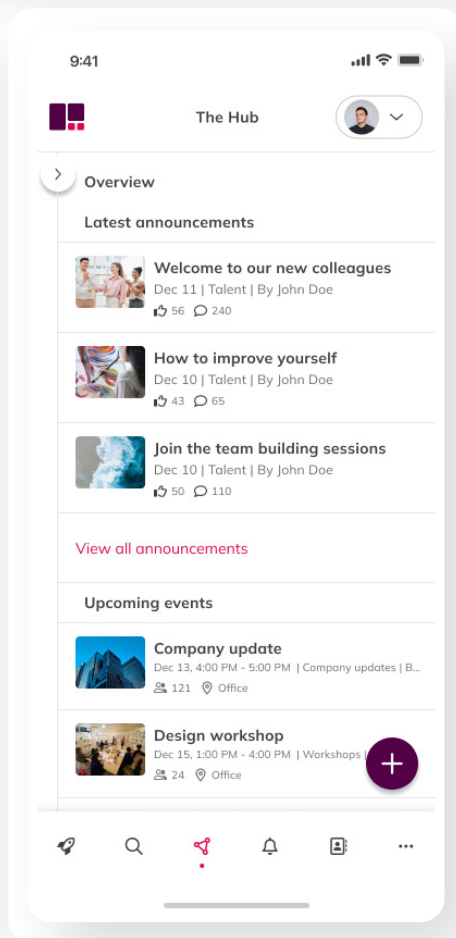
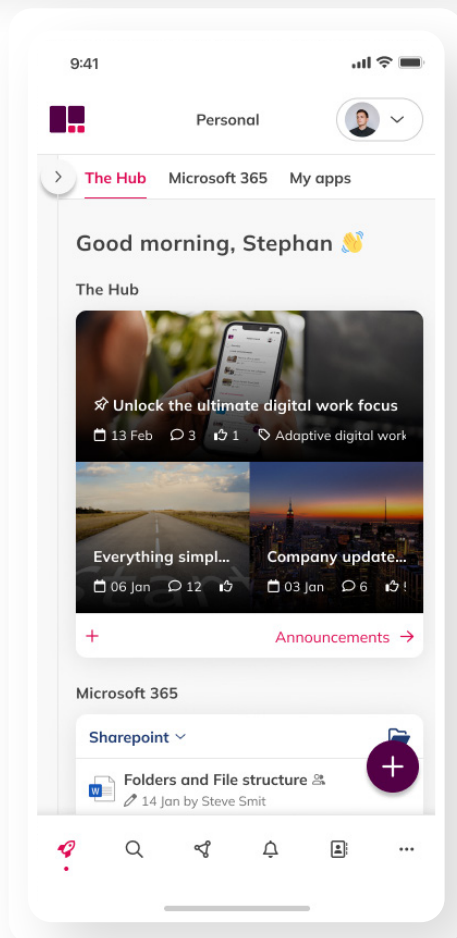
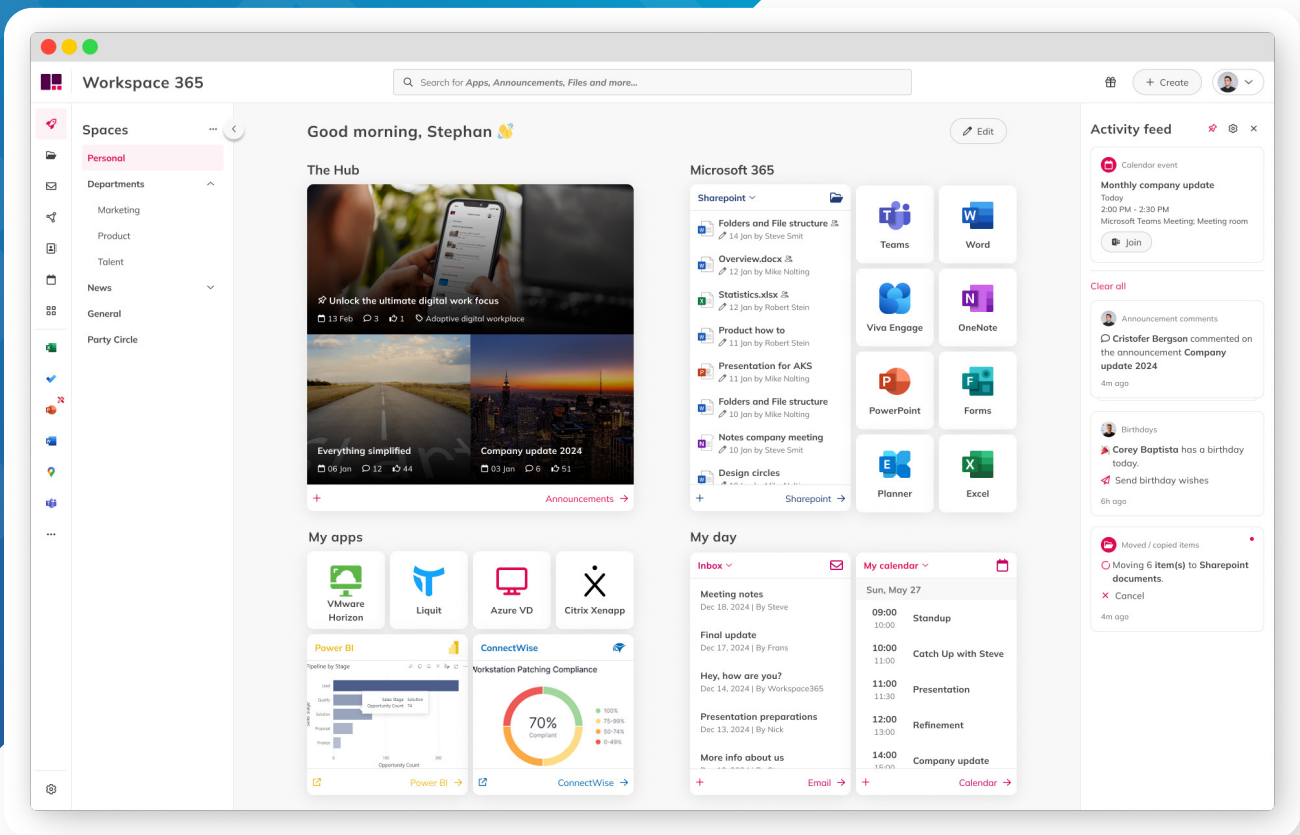
feed SharePoint news into Workspace 365 if desired. There is also an integration to present Viva Engage within Workspace 365.

'Events' and 'Knowledge Bases' are built using the same approach as Announcements. 'Documents' is where locally uploaded files and integrated document libraries are found in a folder structure. OneDrive and SharePoint are currently supported, along with a file server integration feature, which incorporates Microsoft Office Editors (and may require Microsoft licenses).

The global search is persistent and federates external sources such as Google Drive alongside Workspace 365 content. Suggestions are presented as someone types, and results are split by content area, although there aren't any other refiners. Local searches within tiles and other areas are particularly valuable. This is complemented with an 'Activity Feed' on the right-hand side, providing access to notifications and actionable content, aiding findability.

The mobile app is a wrapper for the browser site and does a good job of creating a responsive mobile experience. There is a useful QR code approach to help users access the mobile app initially. For frontline workers, 'email' is useful as it displays an integrated Outlook email experience. 'Calendar' displays different Outlook calendar sources, which also allows employees to join online events. These tools may not be readily available for the frontline otherwise and so are helpful here. When the calendar integrates with rota systems (which is on the roadmap), it'll be even more valuable.

Some elements that organisations are likely to expect are missing, such as automatic translations, or are limited, such as communications support and analytics. Workspace 365 is therefore easy to use but quite simple, providing value in its focus as a starting point or shortcut for many business systems. It is at the higher end of our pricing, yet we believe it has enough to offer to be of interest to small and medium-sized organisations looking for a simple intranet product. There is a lot on the roadmap, and we think it has the potential to be a more well-rounded solution in future.



Workspace 365

Search for Apps, Announcements, Files and more...

Documents

- Bookmarks
- Cloud documents
- Design
- Figma
- Design system
- Guidelines
- Presentations
- Product**
- Development
- Front end
- Back end
- File server

Product > Design system > Styles

Styles

Search for Name

Current & subfolders

Name	Date created	Date modified	Created by	Modified by	Extension	File size
Applications	Jan 2, 2023	Jan 2, 2023	Jerome Bell	Theresa Webb		
Designs	Jan 2, 2023	Jan 2, 2023	Jerome Bell	Theresa Webb		
Internal processes	Dec 29, 2022	Jan 14, 2023	Kristin Watson	Robert Fox		
News & updates	Dec 13, 2022	Dec 13, 2022	Jerome Bell	Kristin Watson		
Reports	Oct 7, 2022	Oct 7, 2022	Robert Fox	Ronald Richards		
Design circles	Jan 21, 2023	Jan 27, 2023	Albert Flores	Kathryn Murphy	docx	19.44 KB
Design tools	Mar 22, 2023	Apr 2, 2023	Jerome Bell	Ronald Richards	docx	23.76 KB
Folders and files	Feb 1, 2023	Apr 9, 2023	Robert Fox	Jerome Bell	docx	23.76 KB
Presentation for AKS	Apr 5, 2023	Apr 5, 2023	Darrell Steward	Cameron Williamson	pdf	19.2 MB
Presentation for SDV	Apr 12, 2023	Apr 12, 2023	Cameron Williamson	Theresa Webb	pdf	19.44 KB
Product How-To	Jan 18, 2023	Jan 18, 2023	Kristin Watson	Robert Fox	docx	23.76 KB
Styling guide	Mar 29, 2023	Mar 29, 2023	Kristin Watson	Jerome Bell	docx	23.76 KB
Talents	Feb 15, 2023	Feb 15, 2023	Cameron Williamson	Bessie Cooper	pdf	3 MB
Visuals for Growth	Jan 26, 2023	Jan 26, 2023	Ronald Richards	Kathryn Murphy	jpeg	12 MB
Visuals for Marketing	Mar 9, 2023	Mar 9, 2023	Esther Howard	Theresa Webb	jpeg	9 MB
Work document	Apr 1, 2023	Apr 16, 2023	Ronald Richards	Robert Fox	docx	23.76 KB

Documents are presented in folders with search features and preview images.

Workspace 365

Search for Apps, Announcements, Files and more...

Calendar

Nov 2024

Mon 11, Tue 12, Wed 13, Thu 14, Fri 15

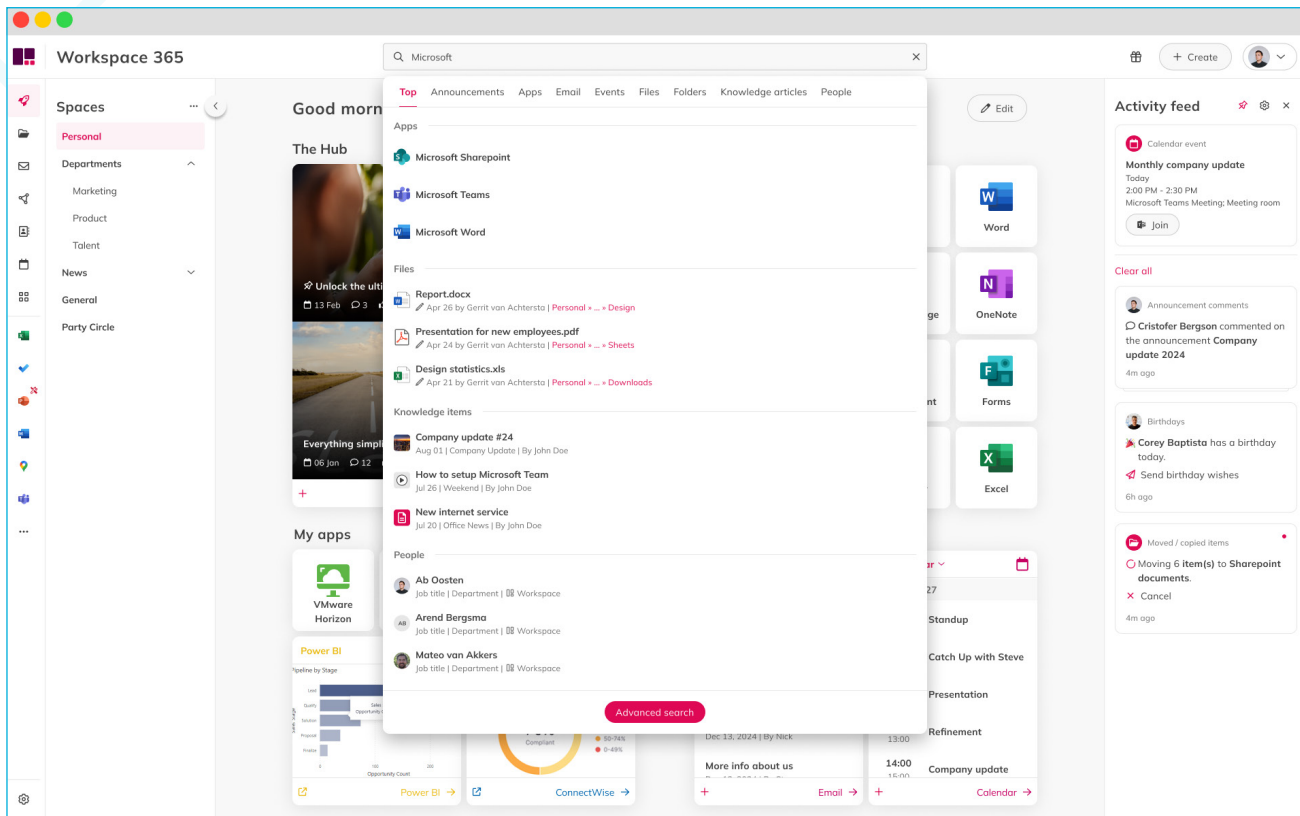
Events:

- Holiday Patrick
- Update 4.1
- Standup - Product
- Design Meeting
- Meeting with John
- Planning and Refinement
- Standup

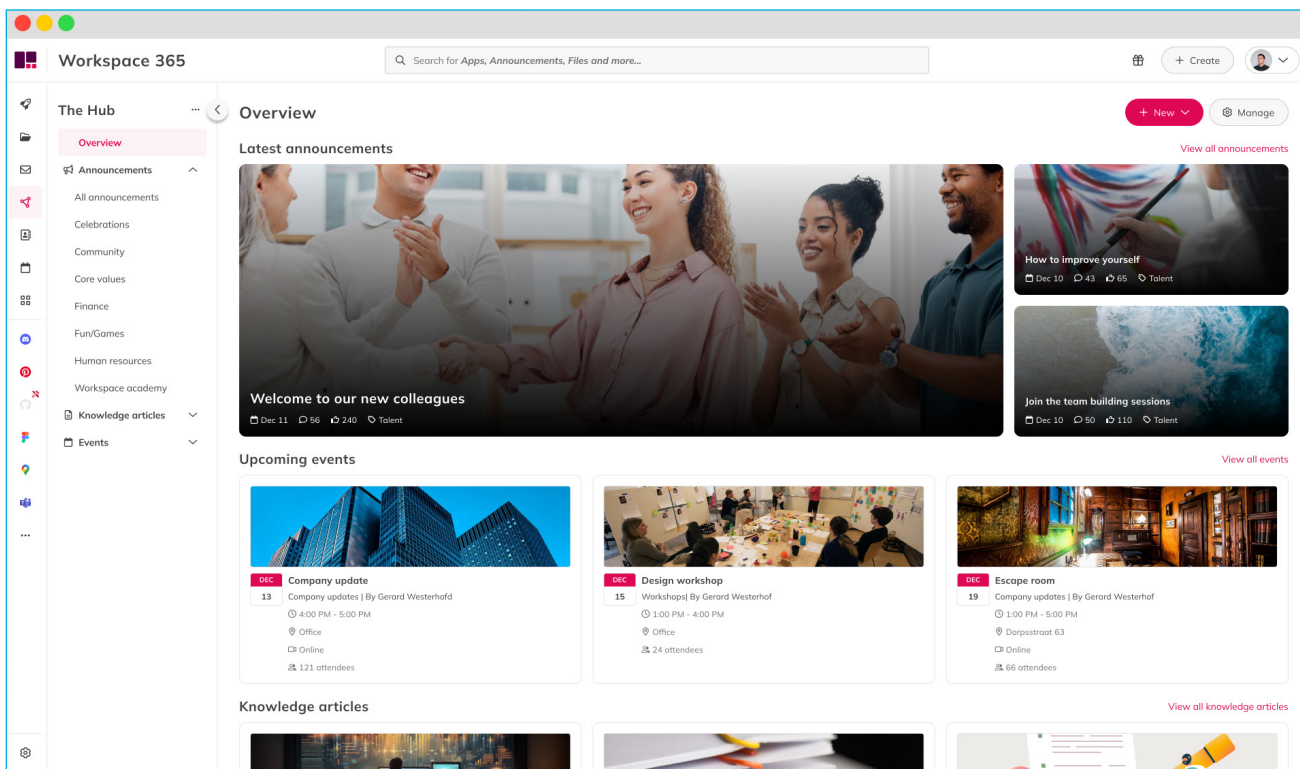
Activity feed

- Calendar event: Standup - Product
- Email: Re: Hi brand new colleagues
- Birthday wishes: John Doe sent you birthday wishes: Happy birthday Steve!
- Birthday wishes: John Doe has a birthday today.
- Planned maintenances: Planned maintenance for Teams.

'Calendar' integrates with one or many Outlook calendars.



The search federates content from external sources as well as within Workspace 365.



The Hub is where people will find Announcements, Events and the Knowledge Base.

Pricing

PRICE BAND	
1,000 users	\$ \$ \$ \$ \$
5,000 users	\$ \$ \$ \$ \$
20,000 users	\$ \$ \$ \$ \$
50,000 users	\$ \$ \$ \$ \$

These prices are indicative, offering a comparison of the products featured in this report only. Please contact the vendor for a bespoke quote.

PRICING MODEL

Subscription – price per user per month.

DISCOUNTS

Charities and non-profit organisations; schools and educational institutes; government / public sector; multi-year commitments; customers only pay for active users.

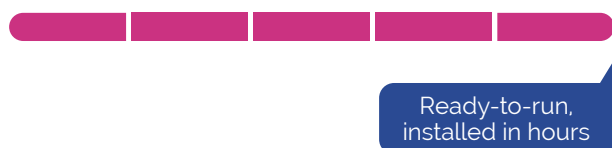
COSTS TYPICALLY

Slightly higher at the start of the term, but generally spread.

PRICE INCLUDES

Updates and support are included in the licenses.

Product type



Branding opportunities



Base systems

Fully standalone

Requires SharePoint

Other

Sectors

Charity and voluntary work

Healthcare

Information technology

Public services, government and administration

Teaching and education

COMPANY AND PRODUCT

Company details



Company
Workspace 365



ISO 27001 certified
Yes



Data residency
Australia; Europe (including UK);
USA. Other regions are possible
but not yet deployed.



Company founded
2010



Product launched
2010



Typical client size
Less than 1,000



Largest deployment so far
10,000



Customers
Clients include: AllerDale, Cedergroep,
Faber Group, Groevenbeek, Larkmead, Vivantes,
Waardeburgh. Please [see their website](#) for more.



Partner locations
Please [visit their website](#) for details.



Company locations
Nijkerk, Netherlands (HQ); UK

Product and technical details

Name of product

Workspace 365

Deployment

Client on-premises	Client private cloud	Microsoft Azure	Amazon Web Services	Vendor-hosted	Microsoft 365 tenant	Google Cloud	Other
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Authentication supported

Entra ID	ADFS	Okta	Open ID	Oauth	G Suite	Other
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App deployment

Google Play store	Apple store	MDM	MAM	Other
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Accessibility

Not WCAG 2.1 conformant. Keyboards can be used for navigation; light / dark theme and contrast colours are automatically calculated by the WCAG AA; font sizes and letter spacings according to WCAG. The vendor says they are working on WCAG 2.1 AA implementation now.

Document library sources integrated

Box	Dropbox	Google Drive	SharePoint	OneDrive	Other*
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*Any other can be linked to the search where an API is available.

Optional integrated enterprise search engines

Coveo	Elastic	IBM	Lucidworks	Microsoft	Mindbreeze	Sinequa	Other
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User interface multi-language

Machine translation	Pre-configured	Editable	Right to left script supported	Other
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Content multi-language

Machine translation for publishers	Machine translation for end users	Editable machine translation for publishers	Manual creation for publishers	Right to left script	Other
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Set-up and support

Set-up process for new clients

The Workspace 365 setup process begins with a consultation to assess client needs, followed by a one-click configuration (as a fully SaaS-based product, no installation process is required). After setup there is a consulting period to customise the workspace and integrations. Training and support are provided throughout, along with regular updates and maintenance.

Current version

Demonstrated to ClearBox: 4.16

At January 2025: 4.20

Product updates

Major updates every month.

Product update process

Product releases are rolled out every 3 weeks for all hosted customers. Self-hosted customers may install the update when they wish.

Reverse-out options

When the subscription ends, all personal data is deleted by or on behalf of the vendor within 30 days of the last day of the subscription term. This may be different only for personal data which is retained for legal purposes.

Technical support

Email support	Phone support	Chat support	Online portal	24/7 support	Office hours only
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User community

The vendor is in regular contact for observations, user testing, A/B testing and workshops.



Voice of the vendor

Workspace 365 says: "At Workspace 365, our goal is to be the central hub for employees, simplifying their digital environment so they can focus on the high-value tasks that truly make an impact. Our solution unifies all aspects of the digital workplace—applications, social intranet, and document management—into a single, customisable interface. By tailoring the digital workspace to individual needs, we provide a personalised experience that delivers everything employees need, whenever, wherever, and however they choose to work.

- In business to simplify work-life - At Workspace 365, we envision a simpler work life where technology empowers rather than overwhelms. Born out of a need to reduce IT complexity, our founders, Erik and Hans, recognised the frustration many people face juggling numerous apps, documents, devices, and passwords. Since 2010, we have grown from our Dutch roots in Spakenburg to bustling offices in Nijkerk and Manchester (UK), evolving our adaptive digital workplace to embrace the latest technology and AI.
- Everything in one place - We love IT but we firmly believe that it is people who truly make the difference. While IT plays a significant role in our daily work lives, it should not be a source of complexity and frustration. That's why we're dedicated to redefining the digital workplace by simplifying access, communication, and workflows— making daily tasks simpler, and creating a more fulfilling work experience for everyone.
- Simplified access - We centralise access to all apps, documents, and information in one place. We make it easy to connect legacy systems with the cloud, boosting user productivity anytime, anywhere. With tools like Citrix, ClientlessRDP, Azure Virtual Desktop, Fileserver, VMware, and Liquit, we offer flexibility and efficiency without compromising security.
- Simplified communication - We enhance communication by providing features like The Hub, SharePoint, Viva Engage integrations, an Address Book Centre, and other intranet functionalities. These tools help strengthen the connection between employees, and promote effective information sharing and collaboration.
- Simplified workflows - We streamline processes by offering approvals and updates in a single overview. Our Smart Global Search feature enables efficient searches, and we leverage Open APIs to connect all apps to a unified interface. With integrations like TOPdesk, OpenIMS, Egnyte, and more, we simplify information flows and increase employee efficiency."

You may also be interested in...



Hailo





ClearBox: taking your digital workplace from good to great

An underperforming digital workplace isn't just frustrating
— *it's holding your business back.*

ClearBox helps take your digital workplace to the next level,
driving **growth**, **collaboration**, and **efficiency**.

Our services include

- Intranet strategy
- Expert intranet review
- Digital workplace software selection
- Digital workplace strategy
- SharePoint & Microsoft 365 optimisation
- Knowledge management

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