

The new workspace 365

A journey of simplification

 **Workspace365**
Everything simplified.





Welcome

Dear Partner,

We all know that there are some moments in life that just deserve a big celebration, right? Whether it's a family occasion like a wedding or a birthday, these are the kinds of moments that stick with us forever. Life is all about creating and cherishing those special memories.

If I translate this into business, I can confidently say that over the past decade, we've had the pleasure of creating some incredible memories together. Ever since we started with Workspace 365, we've been constantly improving our platform based on your valuable input and recommendations. With more and more partners joining us along the way, we've noticed common themes emerging. And yes, sometimes it took a little patience to see your requests come to life.

But guess what? We're super excited to share some amazing news with you. We've been working tirelessly on a major project within Workspace 365 - something we like to call the New Workspace 365!

This new version reflects the current market opportunities and comes with a simplified design and an even simpler story. We can't wait for you to experience it firsthand!

The new digital workplace incorporates plenty of refinements, but it also reflects trends in the digital user experience. We've created a platform that will more readily fit alongside future developments including the enhancements AI will bring to the DEX. But – and I want to stress this – we have stuck firmly to our commitment to deliver a simpler way of working.

The NEW Workspace 365 can be summed up in two words: Everything Simplified.

The new version heralds the next phase for Workspace 365. It also allows me to restate our commitment to successful partnerships. We haven't just simplified everything for users. We have also simplified how you bring the digital workplace to them. I know you'll be excited to learn more about that.



With new configurations, new packages, and partner-focused features, the next step of the journey will be exciting for us all. We're launching a new product, but we want you to be part of that process. To us, that's what partnership means. With a collaborative effort we can make digital work better for employees in all sectors. That's something to be proud of.

Thanks for being part of this. Now get ready to discover the new Workspace 365.

Yours,

A handwritten signature in black ink, appearing to read 'Erik Nicolai', with a stylized, overlapping loop.

Erik Nicolai,
CEO and Co-Founder

Deliver a remarkable Digital Employee Experience

A new workplace for a changing world

Q What would work be like without digital technologies?

A Slow, hard to manage and costly, but perhaps that question should be rephrased. Let's start again.

Q What would work be like if our digital technologies didn't cause confusion and interrupt our thinking?

A Easy – it would be better. We'd have more focus and get more done.

Maybe we should ask this question:

Q What if our digital technologies were a pleasure to work with?

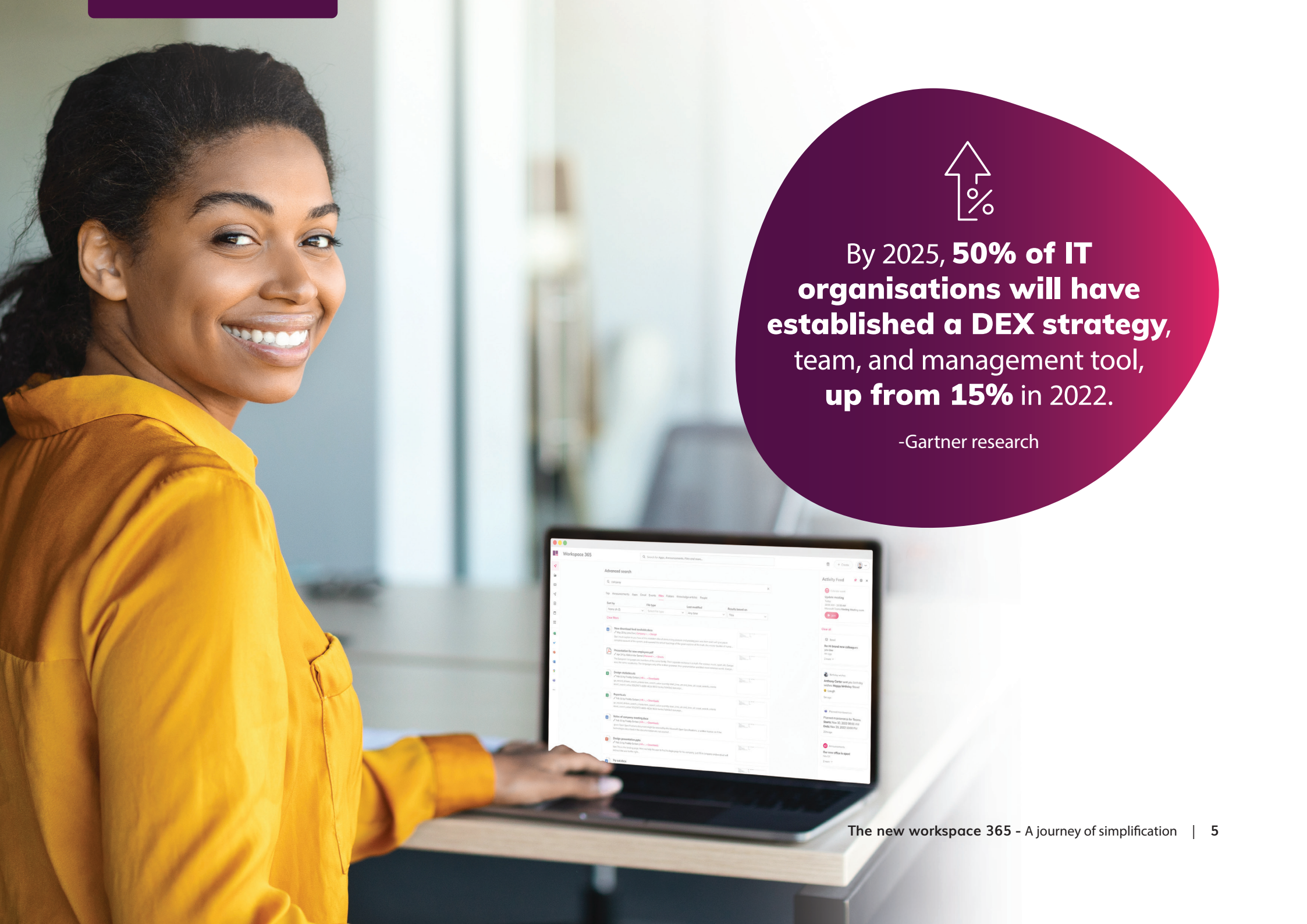
A We're talking, of course, about a superb Digital Employee Experience (DEX).

The Digital Employee Experience (#DEX) is the sum total of the digital interactions within the work environment.

With the rise of remote and hybrid working, the DEX is an integral part of the overall employee experience. **A great DEX should never be seen as a 'nice to have'. It's far too important to be dismissed as an optional extra.**

Let's be clear: getting the DEX right boosts workflow and productivity. It improves communication and collaboration. It supports HR and self-development.

Workspace 365 is responding to the changing world and shifting markets with a comprehensive approach which enhances every facet of the Digital Employee Experience.



By 2025, **50% of IT organisations will have established a DEX strategy, team, and management tool, up from 15% in 2022.**

-Gartner research

The simpler way to focus and flow

Our goal:
unlocking your
new digital
workplace focus

Focus and flow are so hard to find in today's world, but they're things that make work rewarding.

We crave them and chase them down with to-do lists and planners. We start each workday hoping to be productive, enjoy collaborating on projects and stay on top of all the essentials.

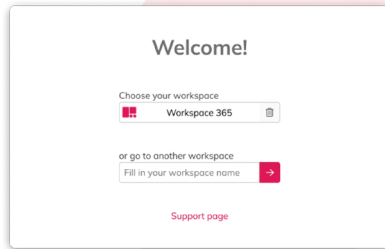
And then it all goes wrong.

We're overwhelmed by complexity. We blame ourselves, but we shouldn't.

It's the IT landscape that's holding us back. It's confusing. It's distracting. It's a time thief.

But if you simplify the IT landscape, that exclusive focus and flow are so much easier to find.

That's why we've made it our mission.

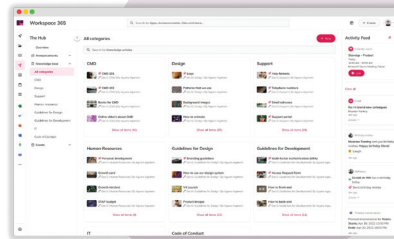


Workspace 365 is an all-in-one digital workplace where everything is simplified.

From a single sign-on for all your apps to screen layouts designed for ease of use. From consistency across all devices to smart searches and beyond. And it's personalised – because you need what you need.

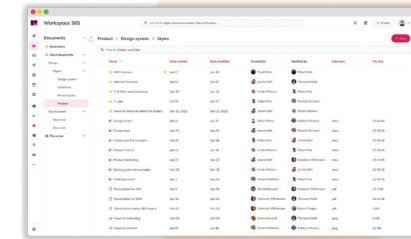
Workspace 365 removes IT complexity, centralises access, streamlines workflows and enables real communication.

And when all that's in place, you get back your precious time and focus and flow can follow.



Everything's simplified, but it's all there.

There's a difference between making things simple and taking a simplistic approach. The latter would remove functionality and compromise what's possible. **Our approach is to keep everything users need in place but make it easier to access and work with. When we say Everything Simplified, that's what we mean.** Everything the user needs in a clear, accessible digital workplace.

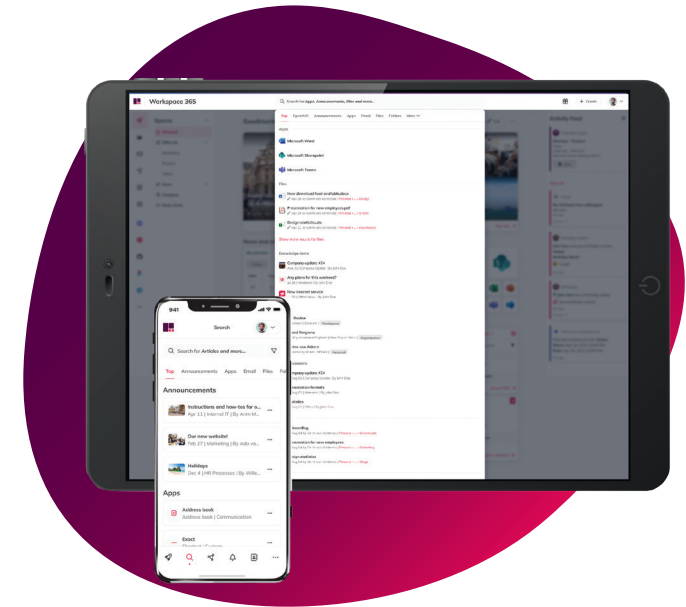


The new Workspace 365

We want all users, regardless of their technical background, to experience the satisfaction of working effectively. That's why the new Workspace 365 puts the emphasis firmly on employee needs.

Workspace 365 helps employees to be more productive, to stay organised and engaged, and to make well-informed decisions. Simplifying their digital experience provides the key to great work. With Workspace 365, all the user's documents and applications are simply a click away.

Bringing in one place, what's relevant to your customers



What the digital workplace does:



Simplified Access

Hybrid

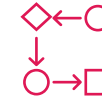
- Centralised access to all your apps ie Citrix, VMware and Microsoft RDP
- Leverage conditions to give access to the right apps and information
- Centralised access to all documents, emails, appointment and contacts



Simplified Communication

Engage

- Updates on Maintenance for all apps
- Company information through announcements in one view
- Master knowledge within different teams and offices through the Knowledge base
- Share and attend events on both team and company level



Simplified Workflows

Unify

- Provide approvals and updates in one overview
- Smart Global Search
- Open AI to connect all apps to a single interface

Workspace 365 Pillars



What can be simplified in your customers' business for better employee focus?

How it is done



We drive efficiency

The information and tools your customers need to communicate and collaborate effectively.

Drive decision making, increase productivity and reduce knowledge silos.



We remove complexity

Reduce IT overload, confusion and noise.

Create a standardised digital employee experience at any stage of the customer's IT journey.



We unite

The tools your clients love and hate, connected in one place.

Work anywhere and access the information they need on any device.



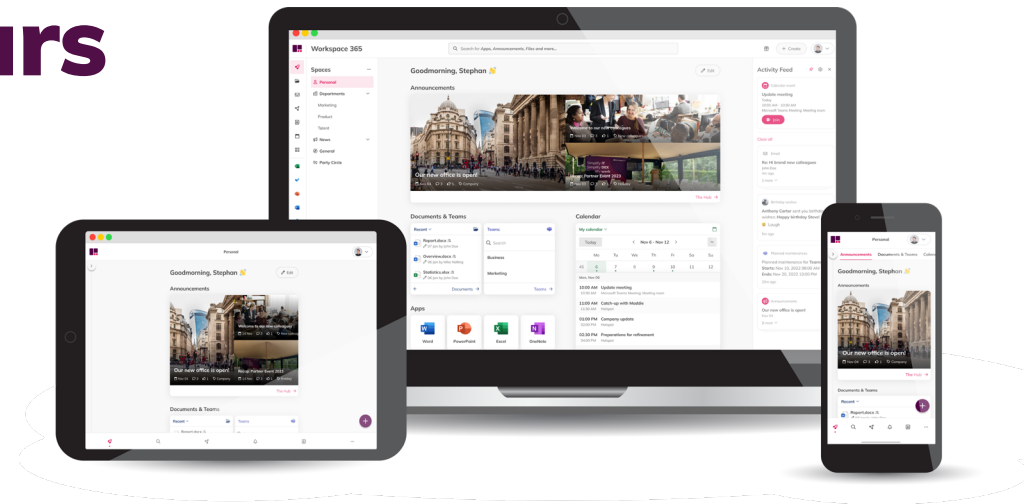
We personalise

Stay in control of information access whilst giving your clients everything they need to do their best work.



We are game changers

Collaboratively, we are at the forefront, consistently revolutionising the landscape for businesses seeking to simplify their infrastructures and improve their collaboration.





Our new approach

Future-proof

Our strategy is designed to be forward-looking, ensuring that solutions remain relevant and valuable as the digital landscape evolves.

Adapting to your transformation

We evolve alongside your organisation, **fitting seamlessly into any phase of your digital transformation journey**. Our modular system allows organisations to select what is most relevant.

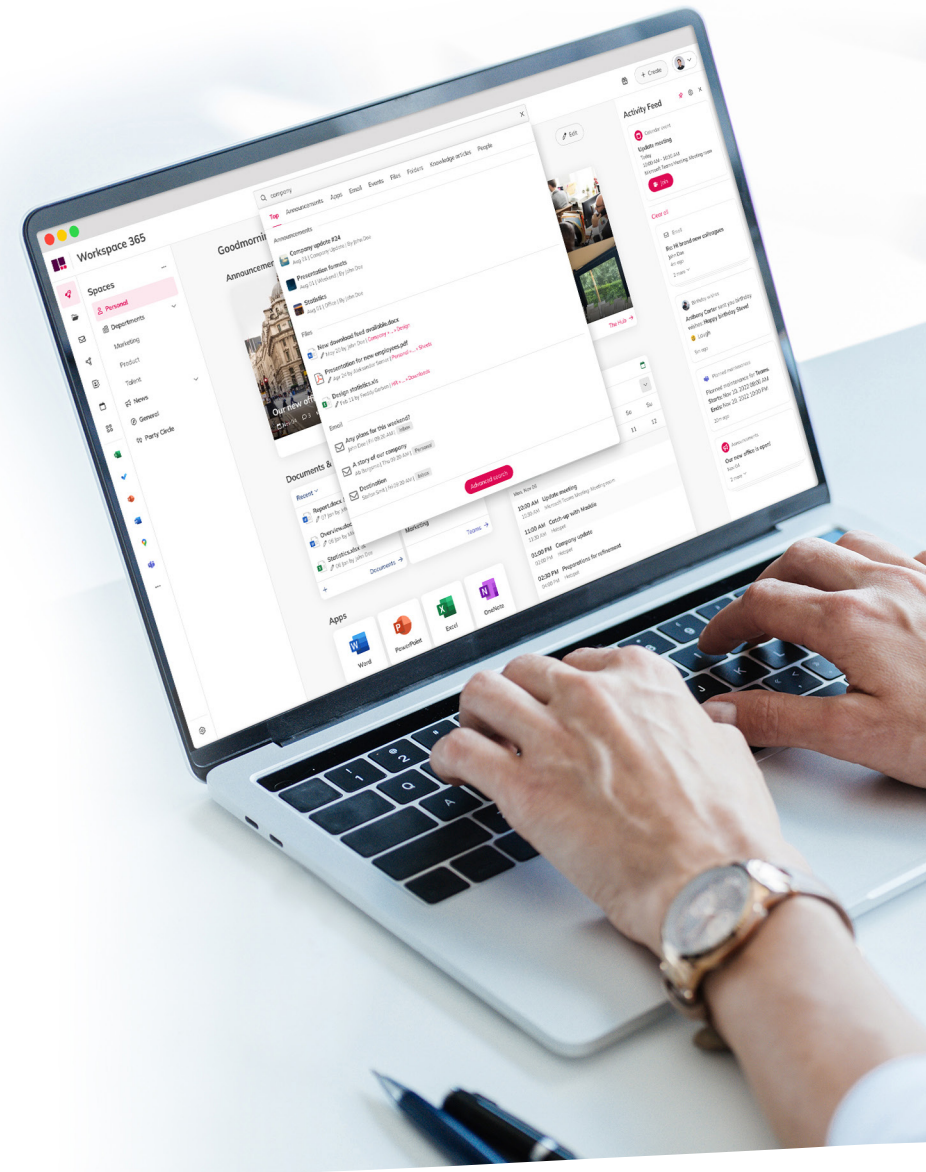
Changing landscape

With the influx of products like Intranets into the market, the current landscape emphasizes information and communication. Workspace 365 remains relevant by catering to this and future information-driven trends.

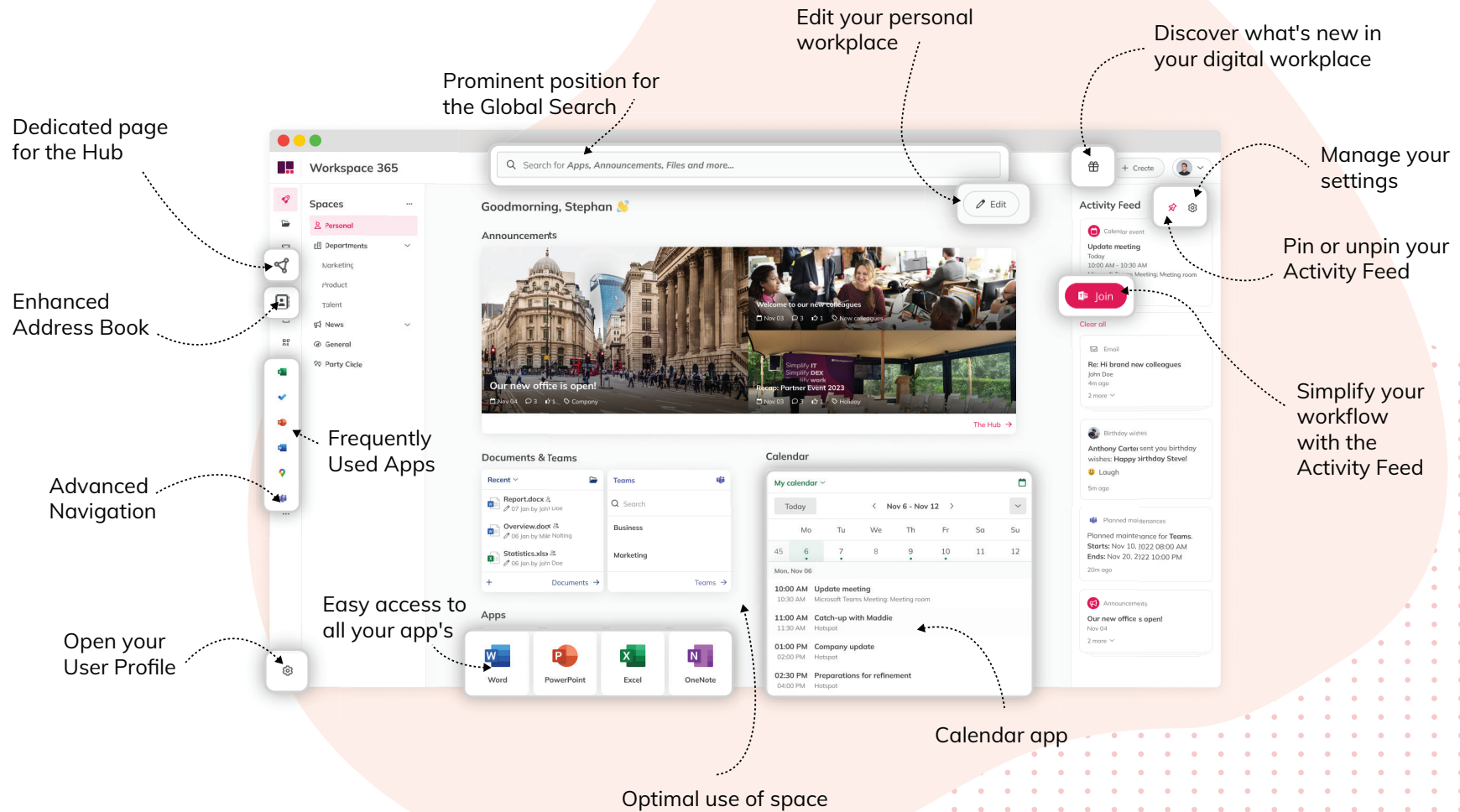
Everything Simplified!

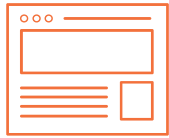
The Workspace 365 product and modules are rooted in our core beliefs and the essential features we provide. These features are ever-present, whether you're starting afresh or leveraging different modules.

Whether it's Microsoft 365 apps, documents, emails, Global Search or an overview of activities within a feed, everything is available with Single Sign-On (SSO) and on all different devices.



What is new?





Simplified interface

Our new simplified interface has been developed for the **optimum user experience**. It's **intuitive, efficient, and can be tailored to user needs**. We've maximised available screen space and navigation has been both enhanced and improved.

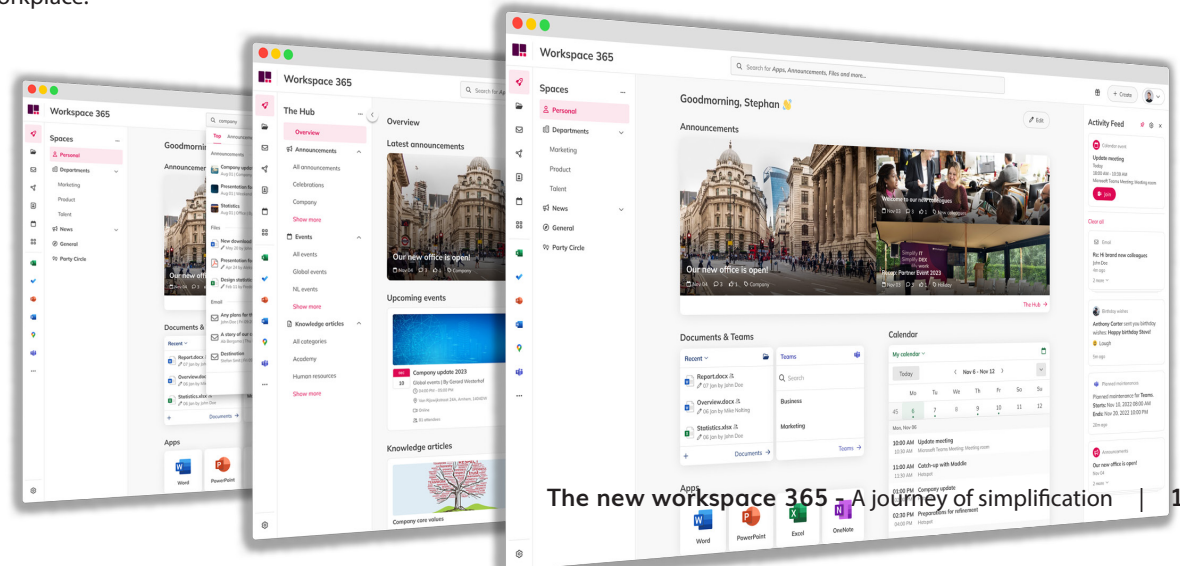
Navigation is now located on the left-hand side to make accessing tools and applications easier. It's a change that has been shown to **improve navigation flow and reduce the need for scrolling**. The new layout also frees up valuable vertical space in the header. The result is improved clarity and content relevance. It also allows for a **more prominent place for our Global Search**.

Optimal use of space

The introduction of left-hand side navigation and a pinnable activity feed allows the switch from a three-column to a two-column layout. This gives more **flexibility to customise the display to suit user needs**. The new Workspace 365 seamlessly adapts to the available space, allowing users to create their ideal workplace.

Consistent interface

We've ensured the user **experience is consistent across different platforms and devices**, including mobile, tablet, and non-responsive modes.





Simplified communication

Changes to The Hub

The Hub has a new dedicated, central location, ideal for sharing important company announcements, knowledge articles and events.

The central location is convenient. It streamlines internal communication, enhances collaboration and boosts productivity. We have also made it possible to display information in different groups, such as departments, functions or geographical locations.

By simplifying information access, the new Hub saves time and enhances engagement, contributing to an improved Digital Employee Experience (DEX).

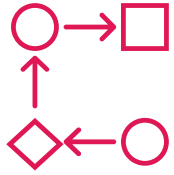
New Calendar App

Thanks to the new Calendar app, your calendar is now fully integrated into your digital workplace, allowing you to quickly and easily access your appointments. This makes planning and managing appointments and meetings even more straightforward and efficient.

Address Book search options

It's now easier for users to **connect with the right teams and colleagues** with our enhanced search options. User-Profile pages already had skills, projects, interests and availability, but we've added departments and office locations too.





Simplified workflows

Global Search – more prominent and smarter

Global search now has a more prominent position in the digital workspace, and it's getting smarter!

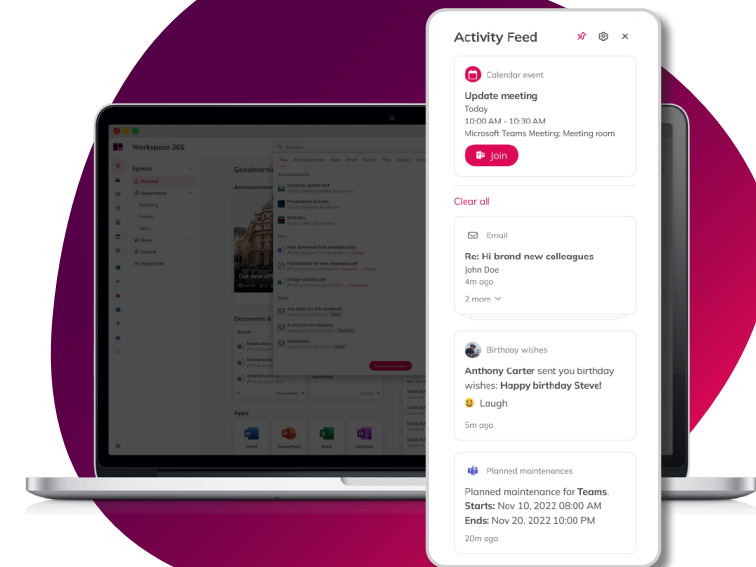
Frequently Used apps

We've integrated Frequently Used apps into the new improved navigation bar. We've popped them just below the standard apps on the left-hand side menu. This makes access quick and simple. If app usage changes over time, the selection changes too, so that it's always appropriate for the tasks the user does most frequently.

Activity Feed

The Activity Feed has a new, prominent position. This allows for more user engagement which, in turn, helps to develop a more personalised experience. Users can customise their Activity Feed to display the content most relevant to them, their specific role and their interests.

We have also incorporated **approvals and notifications from various applications into the feed**. This makes it quick and simple to review and respond without navigating to the specific applications. It's a valuable time saver that keeps all the important administration procedures intact but removes much of the burden.



Our new modules

Hybrid

The Hybrid module focuses on IT and connects legacy systems with the cloud, making hybrid work without IT frustration the new normal. With this module, you increase user productivity, regardless of time or location.

With a range of tools such as Citrix, ClientlessRDP, Azure Virtual Desktop, Fileserver, VMware, and Liquit, this module offers flexibility and efficiency without compromising security.

Engage

The Engage module promotes engagement and ensures that employees stay connected, no matter where they are or what they are doing. Providing information flows, centrally, both from the organisation to employees and vice versa, and among employees, contributes to a high level of engagement.

Users can benefit from various functionalities, such as Events, Announcements, a Knowledge Base, Teams, RSS, Birthday, Yammer, Managed Signature, To-Do, SharePoint Integration, an Address Book Centre, People, Contacts – and even YouTube. This wide range of possibilities strengthens the bond between employees and promotes effective information sharing and collaboration.

Unify

With the Unify module, you bring together all information sources, business data, micro-apps, and integrations (e.g., AFAS Online, Zenya DOC, Vilans Kick, ConnectWise, Autotask, Zaaksysteem, Zermelo, TOPdesk, Nedap Ons, Magister, and OpenIMS®) in one interface.

This simplifies information flows, increases employee efficiency, and provides easy access to relevant information.

Our new packages



Tailored solutions for all

Workspace 365 offers personalised solutions for every company and employee, regardless of their phase in the digital transformation journey.



Flexibility and personalisation

We provide modular packages, selected based on user preferences, to address specific needs.



Enhancing the DEX

Workspace 365 provides the necessary tools, platforms, and environment to shape the Digital Employee Experience (DEX). It now learns from user search behaviour and delivers the right content.



Big advances ... and there will be more



Digital workplaces must be innovative and use developments to power growth and grasp opportunities. But in an environment of emerging technologies, changes in working patterns and evolving user needs, IT simplicity remains an essential. Whatever happens, we're determined to ensure employees are empowered, not overwhelmed.

We'll continue to develop effective solutions and expand our data and application integrations. We will leverage the power of AI. We're currently working on a new feature – My Day – which will bring more powerful personalisation to the digital workplace, including task automation and proactive recommendations.

Workspace 365 is designed to grow with an organisation, accommodating changes in size and complexity. What's more, we're committed to providing a superb Digital Employee Experience – that principle will be at the core of any new Workspace 365 development. Every user should be able to enjoy the focus that enables them to perform at their best.

We've created a platform that delivers now and will continue to deliver long into the future.

It's advanced technology but it simplifies everything.

Always by your side

At Workspace 365, we believe that creating the best digital workplace is a team effort. We value our partners and their input, as they play a crucial role in achieving our mission. Our partnership goes beyond just technology - it's about working together to come up with innovative, efficient, and personalised solutions.

To support our partners, we offer a range of valuable resources.

You'll have access to a range of support materials



Landingpage:

[https://support.workspace365.net/hc/en-us/articles/12011406143506-Introducing-Work\[1\]space-365-V4](https://support.workspace365.net/hc/en-us/articles/12011406143506-Introducing-Work[1]space-365-V4)



A responsive support portal:

<https://support.workspace365.net>



FAQ page:

<https://support.workspace365.net/hc/en-us/articles/12168082132754-FAQ-Workspace-365-V4>



Dedicated configuration service:

<https://workspace365.net/en/workspace-365-configuration-service>

“

We want to make sure you have all the tools and assistance you need to deliver exceptional digital workplace solutions. **Let's shape the future of work together!**

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Everything simplified.

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